

FEE STRUCTURE & REFUND POLICY

Nature of Signup Fees

Not a Deposit

The sign-up fee paid at the time of registration is not a deposit into a trading account and serves a different purpose, as described below.

One-Time Access Fee

The sign-up fee is a one-time payment charged to grant access to the SFX Funded dashboard with access to a simulated funded account for educational purposes and to cover the operational costs associated with the software, technology, and educational content.

No Recurring Fees

SFX Funded does not levy any monthly or recurring fees during the tenure of a client's involvement in the funded trader program.

Refund Policy Post-Purchase:

By making a purchase and agreeing to our terms and conditions, you agree that:

1. SFX Funded does not issue refunds for any sign-up fees once trading activity commences on a trading account.
2. In instances where the funded account remains inactive (no trading activity), SFX Funded offers a window for a refund of the sign-up fee. Such requests must be made within seven (7) days from the date of account sign-up to be considered eligible.
3. Once trading has been initiated on a funded account, the client is not permitted to upgrade to a larger account or downgrade to a smaller one.

Refund Upon Evaluation Completion:

Upon successful completion of the SFX Funded Evaluation and subsequent entry into a formal agreement with us regarding the SFX Funded phase, customers are

eligible for a refund of their initial evaluation fee. This refund will be issued alongside the fifth successful profit split payment. It's important to note that the evaluation fee refund is contingent upon reaching the fifth profit split and is not processed independently.

Policy Acceptance:

Your engagement with our services implies acknowledging and accepting this Fee Structure & Refund Policy. This policy, in conjunction with our Terms and Conditions, forms an integral part of your contract with us for the purchase of SFX Funded programs. By ordering any SFX Funded Program, you confirm your understanding and full acceptance of these terms. Should you not agree with or accept these terms in their entirety, we advise against placing an order. For any inquiries or clarifications, please reach out to us at support@sfxfunded.com.

Dispute/Chargeback Policy:

By engaging with our services, you expressly agree to refrain from initiating any chargeback requests on transactions made to SFX Funded, whether through credit card or other payment methods, without prior consultation with SFX Funded. In such instances, you agree to provide comprehensive details about the intended chargeback.

In the event of a chargeback claim, SFX Funded reserves the right to suspend any trading accounts linked to you and withhold any profit split payments. Furthermore, SFX Funded retains the right to reclaim any amounts previously disbursed to you related to Membership or Funded Accounts, including profit split payments.

Policy Amendments:

SFX-Funded reserves the right to modify or update this Fee Structure & Refund Policy at any time. Such changes become effective immediately upon their publication on our website.

By choosing to engage with SFX-Funded, you agree to comply with the stipulations of this Fee Structure & Refund Policy. For any questions or concerns, please contact our Customer Support team via our website or through email at support@sfxfunded.com.